WELCOME!

SUSTAINABILITY IN SOCIAL MEDIA

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ABOUT MEGHAN

Operates 2 sustainable business & oversees 2 sustainable wineries



Veritas
Consultants =
Social Media
Management
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HOW TO DISCUSS SUSTAINABILITY & NAPA GREEN ON SOCIAL MEDIA



- Strong Strategy
- Clarity of messaging
- Approachable content
- Use of hashtags and cross promotion
- Imagery and influencers
- Why Napa Green & how it helps

LET'S LOOK AT WHY

- The appetite for sustainability it there.
- 80% of consumers said sustainability is an important factor when deciding what food and beverage to purchase from grocery stores or order from restaurants.
- Social Responsibility is top of mind for consumers.
- Nearly half of consumers defined sustainability as encompassing social and economic issues
- There is no better place to relay your brand message than social media

STRATEGY

Begin

Begin knowing that Social Media is Sustainable

No paper, no materials, maximum impact

Know

Know your

audience.

thoughtful,

information

tailored to them.

digestible

Create

Create a positive

tone.

Know when to post certain content for optimal impact. and retention.

Look

Look to brands like Microsoft, Patagonia & Subaru for inspiration

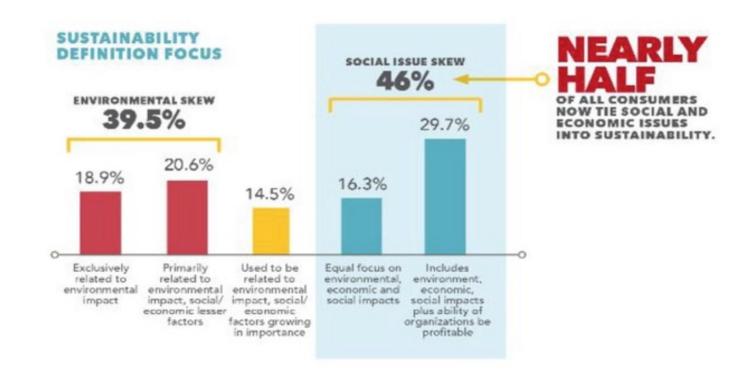
Have a hashtag strategy Understand that some hashtags will be problematic Prepare for pushback and potentially negative commentary with prepared responses.

Prepare for POSITIVE response and ENGAGEMENT from your audience

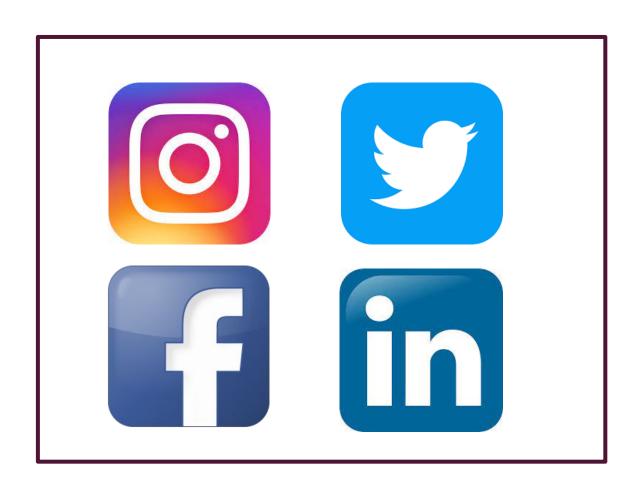
Have > Prepare > Engage!

USE SOCIAL MEDIA TO CONNECT & ENGAGE

- Tell a meaningful brand story
- Cross promote with Napa Green& Napa Green wineries
- Tag & Engage to up content visibility and impact.
- Connect to a new audience with hashtag strategy



PLATFORMS



- For issues surrounding sustainability Instagram continues to be the most used platform.
- Twitter comes in second
- Facebook and LinkedIn third & fourth
- Start where you are and grow from there.

CLARITY OF MESSAGING & APPROACHABLE CONTENT

Who, what, when, where & WHY

Tell most of your story with great images on Instagram and Facebook.

Know your platform

Tell in small but powerful pieces

Give great knowledge on the topic

Link further resources in Link Tree

USE STORIES & REELS TO SUPPORT



Use relevant and trending hashtags



Connect with organizations & influencers aligned with your cause



Tag them in your photos



Like and COMMENT on accounts aligned with your cause



This will boost sharing and commenting on your posts which is the number one way to get the algorithms to boost your content.



Timing matters! Example -Morning and early in the week are more powerful times to post sustainability objectives.

USE OF HASHTAGS, INFLUENCER & APPROPRIATE TIMING

MAXIMISE THE IMPACT

IN SUMMARY

- Dive in, get started
- Create engaging content in bite sized pieces
- Pay for good photography
- Pay attention to what's happening in the world
- But do NOT be deterred
- Use good graphics
- Plan and organize your content
- Promote posts but be aware some issues of based in sustainability are considered political and may not be promotable.

CLOSING

- Social Media is SOCIAL
- Speak WITH your audience not at them
- Engagement and cross promotion are key
- Be mindful, be relevant, be aware of the sensitivity to certain topics
- Find the people you want to engage with. Follow them, like & comment on their posts and stories.

PEOPLE WILL FORGET WHAT YOU SAID, PEOPLE WILL FORGET WHAT YOU DID, **BUT PEOPLE WILL NEVER FORGET HOW** YOU MADE THEM FEEL MAYA ANGELOU

THANK YOU!







CONNECT WITH US!

@MVINOI

@NAPAGREEN